



Hardeeville Hears and Helps

Hardeeville SC, January 30, 2023 – The City of Hardeeville is excited about a new service it is offering. Starting Wednesday February 1st, citizens will be able to report issues and concerns directly to city staff members. A new citizen portal entitled *Hardeeville Hears and Helps* will go live on our website. This new tool will allow you to report any number of issues from public works to public safety along with any general city concerns.

There will be a brief tutorial on the website page with video instructions on how to properly use the *Hardeeville Hears and Helps* tab. The request will be sent directly to the department that will be able to assist and take care of the problem.

We are hoping to take care of each request as quickly as possible. We also realize that some request may fall outside of the City's jurisdiction or may not be a quick fix. For those issues we ask for your patience.

Reminder that the *Hardeeville Hears and Helps* tab is not an immediate emergency service replacement. If there is an immediate emergency, please call 9-1-1.

The City of Hardeeville is continuing to work on ways of bettering the community for all its citizens.

<https://hardeevillesc.gov/>

###